

CSD purchases and distributes D-links to consumers free of charge. Right now, there is a very high demand for D-link installations. Many of the requests are from people who do not have any VRS equipment at all. Because CSD wants all deaf and hard of hearing consumers to have the opportunity to make calls through VRS, CSD has decided that it will first fill requests from consumers who do not currently have any VRS video equipment.

If you do already have video equipment, CSD believes that you should be able to use that equipment to make calls through any VRS provider. This will reduce your waiting time, and allow you to choose who you want to handle your call for each and every call. In fact, CSD believes that being able to use one device for all your calls is required by the Americans with Disabilities Act because this is functionally equivalent to what voice telephone users have. If you agree that all VRS equipment should be open to all VRS providers